

# Return and Refund Policy

Our policy is valid for a period of 30 calendar days from the date of the purchase. If you receive your order and are not satisfied for any reason you can return the product for a refund. If the period of 30 days has lapsed since the purchase, we can't, unfortunately, offer you a refund. Since our Website offers non-tangible, irrevocable goods we do not provide refunds after the product is purchased, which you acknowledge prior to purchasing any product on the Website. Please make sure that you've carefully read product description before making a purchase.

## Refund Requirements

The following criteria for physical products must be met to qualify for a refund:

- Product is defective
- Product is not as described
- Product must not be damaged

In order to ensure the above criteria has been met, all returns will be inspected. If the product does not meet the listed criteria, we reserve the right not to issue a refund.

## Proof of Purchase

To complete your refund, we require a receipt, purchase order or other proof of purchase. Please note that without the aforementioned proof of purchase, we will not issue a refund.

## Sale and Clearance Items

Only regular priced items may be returned, unfortunately sale or clearance items cannot be returned.

## Shipping Items

In order to return an order, you must contact us first.

You will need to attach a pre-paid return shipping label to the package and mail it to the address on the shipping label. You will not need to pay for shipping.

You must take care to ensure that the goods are properly packaged so that they will not be damaged while in transit. If the product is found to us be used beyond what it takes for you to reasonably inspect it or damaged, then we may reject a refund.

## **Contacting Us**

If you have any questions about this Policy, please contact us.

(This document was last updated on December 22, 2018)